

USupport on Self Service : FAQs- Faculty and Staff

How does USupport differ from the prior Early Alert Program?

The main difference with the implementation of USupport is how referrals are made. While Early Alert asked instructors and staff to send in referrals via a form on the UWinnipeg website, USupport allows instructors to submit referrals through the module on Self Service or directly from their class lists.

As with Early Alert, the main goal of USupport is to foster early connections between students who are facing obstacles with Advising team. Instructors may

highlight issues such as a lack of attendance, missed assignments, or overall poor intervention is only possible if they have regular, direct contact with the student.

recognize the invaluable support that Instructors already provide for their students, and USupport is meant to bolster this support by making the referral process as simple as

Does USupport replace the Class Roster sheet?

At this point in time, USupport does not replace the Class Roster Issue sheet that instructors submit mid-term. USupport is intended to facilitate support and academic skill development for students, with the goal of helping students persist in their studies and enhance their academic success.